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To: U.S. Patent and Trademark Office
Examiner: Hector A. Agdeppa; Group Art Unit 2642

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Telephone No.: _____

From: Christian R. Andersen

Date: July 1, 2004

Number of Pages Including Cover: 7

MESSAGE: FORMAL SUBMISSION OF:

- 1.) Notice of Appeal Transmittal Form;
- 2.) Request for a Two-Month Extension of Time;
and
- 3.) Notice of Appeal (in duplicate).

Applicants: Craig L. REDING, Suzi LEVAS

Case: Bell-19(00-V22.39)

Serial No.: 09/596,466

Filed: June 19, 2000

Group Art Unit: 2642

Examiner: Hector A. Agdeppa

Title: METHODS AND APPARATUS FOR PROVIDING TELEPHONE SUPPORT FOR
INTERNET SALES

Commissioner For Patents

P.O. Box 1450

Alexandria, VA 22313-1450

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this paper (and any accompanying paper(s))
is being facsimile transmitted to the United States Patents and
Trademark Office on the date shown below.

Christian Andersen

Type or print name of person signing certification


Signature

July 1, 2004
Date

Patent
Attorney's Docket No. Bell-19 (00-V22.39)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE **RECEIVED**
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JUL 01 2004

In re Patent Application of)

Craig L. REDING, Suzi LEVAS)

Application No.: 09/596,466)

Filed: June 19, 2000)

For: METHODS AND APPARATUS)
FOR PROVIDING TELEPHONE)
SUPPORT FOR INTERNET SALES)

Group Art Unit: 2642

Examiner: Hector A. Agdeppa

OFFICIAL

NOTICE OF APPEAL TRANSMITTAL LETTER

Commissioner For Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Sir:

Enclosed is a reply for the above-identified patent application.

- ☒ A Petition for Extension of Time is also enclosed.
- ☐ A Terminal Disclaimer and a check for ☐ \$55.00 ☐ \$110.00 to cover the requisite Government fee are also enclosed.
- ☐ Applicant(s) request continued examination under 37 C.F.R. § 1.114 and enclose the ☐ \$385.00 ☐ \$770.00 fee due under 37 C.F.R. § 1.17(e).
- ☐ Applicant(s) previously submitted _____, on _____, for which continued examination is requested.
- ☐ A request for Entry and Consideration of Submission under 37 C.F.R. § 1.129(a) is also enclosed.

Notice of Appeal Transmittal Letter
 Application Serial No. 09/596,466
 Attorney's Docket No. Bell-19 (00-V22.39)
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- ☒ No additional claim fee is required.
☐ An additional claim fee is required, and is calculated as shown below:

AMENDED CLAIMS					
	No. of Claims	Highest No. Of Claims Previously Paid For	Extra Claims	Rate	Additional Fee
Total Claims	29	29	0	x \$18.00 =	00.00
Ind. Claims	5	5	0	x \$ 86.00 =	00.00
If Amendment adds multiple dependent claims, add \$280.00					
Total Amendment Fee					00.00
If Small entity status is claimed, subtract 50% of Total Amendment Fee					
TOTAL ADDITIONAL FEE DUE FOR THIS AMENDMENT					00.00

- ☐ A claim fee in the amount of \$_____ - is enclosed.
☒ Charge \$750.00 which includes \$330.00 For Filing a Notice of Appeal and \$420.00 for a two-month extension of time to Deposit Account no. 07-2347.


Please charge any shortage in fees due in connection with the filing of this paper, including extension of time fees, to Deposit Account No. 07-2347 and please credit any excess fees to such deposit account.

Notice of Appeal Transmittal Letter
Application Serial No. 09/596,466
Attorney's Docket No. Bell-19 (00-V22.39)
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The Commissioner is hereby authorized to charge any other appropriate fees that may be required by this paper that are not accounted for above, and to credit any overpayment, to Deposit Account No. 07-2347.

Respectfully submitted,

By: _____


Joel Wall
Reg. No. 25,648

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Irving, Texas 75038
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Date: July 1, 2004